

General conditions ANWB Kampeerkaart CKE

Article 1. Applicability

1.1. In these general terms and conditions a number of definitions are used, including the following:

ANWB Camping: ANWB Members and Camping Holidays B.V., with its registered office in The Hague and office at Wassenaarseweg 220 in (2596 EC) The Hague.

ANWB Kampeerkaart CKE: an identification card for campers, which is valid at the affiliated campsites in Europe and with which certain advantages can be enjoyed.

Agreement: the agreement that comes into being between you and ANWB Kamperen regarding the ANWB Kampeerkaart CKE and related services.

Written: in writing, below it can also be understood by e-mail or any other digital means.

You (you / your): the holder of the ANWB Kampeerkaart CKE and with whom ANWB has concluded the Agreement.

Website: the website www.anwb.nl/cke.

Working Day: a day, not being a Saturday or a Sunday and not being a generally recognized public holiday as referred to in Article 3, first paragraph, of the General Terms and Conditions Act, nor in the second or third paragraph of the aforementioned article with a generally recognized holiday day assimilated.

1.2. When applying for and using the ANWB Camping Card CKE, you agree with the present general terms and conditions.

1.3. These general terms and conditions apply to every request from the ANWB Kampeerkaart CKE, each use of the ANWB Kampeerkaart CKE and each Agreement.

1.4. ANWB Kamperen reserves the right to supplement or amend these general terms and conditions without prior notice. You are deemed to be familiar with the applicability of these (amended) general terms and conditions, to have taken note of the content and to agree to its applicability.

1.5. The Insurance conditions Camping Key Europe also apply to the Agreement. These can be downloaded from www.anwb.nl/cke or can be requested free of charge from ANWB Kamperen.

Article 2. Request ANWB Kampeerkaart CKE

2.1 Any person over the age of 17 who is in possession of a valid identity card (passport or identity card) can apply for an ANWB Camping Card CKE.

2.2 When applying for the ANWB Camping Card CKE, you must provide the following (personal) data: gender, first names as stated on the proof of identity, the last name as stated on the proof of identity, the address details, the e-mail address, the payment method (giro or direct debit) and IBAN, the type and number of the identity card, the nationality, the date and place of birth, the date of issue and place of issue of the proof of identity.

2.3 The delivery time of the ANWB Camping Card CKE is at least 8 working days from the time of the request.

Article 3. Use and conditions ANWB Kampeerkaart CKE

3.1 The ANWB Camping Card CKE is only valid if:

- the back of the card has your signature;
- the validity period is on the front of the card;
- your identity card is valid during the stay at the campsite.

3.2 The ANWB Camping Card CKE is only valid as a replacement identification card at the campsite, if the number of your identification card is printed on the front side or has been entered on the back of the relevant section by you.

3.3 The ANWB Camping Card CKE is not transferable and is valid until the end date stated on the front of the card.

3.4 The ANWB Kampeerkaart CKE is personal. You are responsible for the use of the ANWB Kampeerkaart CKE.

3.5 For bookings directly at the campsite or via the website www.anwbcamping.nl, you must state the CKE membership number when booking or telephone that you are in possession of an ANWB Kampeerkaart CKE and for the discount (s) eligible want to come.

3.6 Upon arrival at the participating campsite, you must show the ANWB Kampeerkaart CKE in order to be able to use any discounts / benefits that the campsite offers.

Article 4. Costs and payment

4.1 You will owe the subscription fee to ANWB Kamperen for the duration of the Agreement. The subscription fee must be paid in annual installments.

4.2 The subscription fee can be paid via giro or direct debit. The contribution must be in the bank account of ANWB Kamperen before the start of the membership year. With direct debit, the depreciation takes place once a year.

4.3 After the application, the ANWB Kampeerkaart CKE will be sent by ANWB Kamperen only when the subscription fee has been credited to the relevant bank account of ANWB Kamperen.

4.4 The subscription fee can be changed once per calendar year. Changes will be announced no later than 1 month before the change date. The subscription fee may be changed in the interim in connection with changes in taxes and charges that ANWB Kamperen is obliged or authorized to charge pursuant to law or regulations. ANWB Kamperen can do this with immediate effect of the entry into force of this law or regulations and without publication.

4.5 In case of late payment you are immediately in default and ANWB Kamperen has the right to charge statutory interest. You will be summoned. If you have not yet paid within fourteen days after you are in default, ANWB Kamperen has the right to charge collection costs. All benefits that are linked to the ANWB Kampeerkaart CKE expire until you have paid everything. If you are more than 3 months behind with payments, ANWB Kamperen reserves the right to terminate the Agreement. You remain obliged to pay all outstanding amounts. If necessary, ANWB Kamperen hands over the claim to a collection agency.

Article 5. Changing your details

5.1 If your (personal) data has changed during the Agreement, you can request a new ANWB Camping Card CKE free of charge with written information of the changed data.

5.2 The delivery time of the new ANWB Camping Card CKE is at least 8 working days from the moment of the request. If you go on holiday within 8 working days, you can request a temporary CKE card at the ANWB store. With this temporary card you can immediately benefit from the benefits.

Article 6. Term, termination and termination of the Agreement

6.2 When you purchase the ANWB Camping Card CKE, you enter into an Agreement for a period of at least one (1) year. If you do not terminate the Agreement before the end of the term with a notice period of at least one (1) month, the Agreement is tacitly renewed for an indefinite period of time. After 1 year you can terminate the Agreement on a daily basis.

6.3 The Agreement should preferably be canceled by telephone on 088 269 22 22. A notice can also be sent by post to ANWB Leden Service Center, PO Box 93200, 2509 BA The Hague, stating the CKE membership number.

6.4 Upon termination of the Agreement, refund of paid subscription fees will take place pro rata, provided that this amount is more than €2.50. If you wish to claim a refund, you must return the ANWB Kampeerkaart CKE to ANWB Kamperen. After this card has been received, any refund will take place.

6.5 ANWB Camping is entitled to terminate the Agreement on the following grounds:

After a payment arrears as described in article 4.5;

If continuation of the Agreement can not reasonably be expected from ANWB Kamperen.

Article 7. Loss, theft and abuse

7.1 In case of loss, theft or (a suspicion of) abuse of the ANWB Kampeerkaart CKE you must report this immediately to ANWB Kamperen. You should do this as soon as possible after you have discovered this.

7.2 The costs of applying for a new ANWB Camping Card CKE in the cases mentioned in the previous paragraph are € 4.50.

Article 8. Liability

8.1 ANWB Kamperen makes every effort to ensure that the information on the Website is as complete and accurate as possible. However, it can not be excluded that this information is not correct, incomplete or no longer current. ANWB Kamperen is not liable for this. ANWB Kamperen is also not liable for the content of the websites of which (hyper) links are included on the Website.

8.2 The liability of ANWB Kamperen, as well as its group companies, is limited to the amount that the insurance company pays out with a maximum of €5,000 per event or series of events. Liability of ANWB Kamperen and its group companies for indirect damage, including consequential damage, loss of profit and missed savings is excluded.

8.3 You indemnify ANWB Kamperen for claims by third parties regarding the use of the ANWB Kampeerkaart CKE by you.

8.4 ANWB Kamperen is not liable for the reservations on the campsites, nor for (the quality of) the services and products delivered or provided by the participating campsites. ANWB Camping is open to comments and suggestions: ANWB, PO Box 93200, 2509 BA The Hague, email: cke@anwb.nl.

Article 9. Intellectual property rights

9.1 All intellectual property rights, including copyrights and database rights with regard to the content and design of the Website, the underlying software, as well as with regard to services and products from ANWB Kamperen, such as texts, databases, data and images, belong to ANWB Camping and are expressly reserved. None of this may be reproduced without prior written permission from ANWB Kamperen.

Article 10. Privacy

10.1 ANWB Kamperen will record certain personal details of you and uses cookies under the conditions as described in the privacy and cookie statement that is back find in the 'Your Privacy' section under each page on anwb.nl.

Article 11. Complaints, applicable law and choice of forum

11.1 You can submit complaints about the ANWB Kampeerkaart CKE via cke@anwb.nl.

11.2 On all offers and agreements that come into effect with regard to the ANWB Camping card CKE is Dutch law applicable.

11.3 Any disputes that may arise between you and ANWB as a result of the Camping Key Europe, will be settled exclusively by the competent court in the court in The Hague.